

Well-being Plan - Step 4 - Making Swansea safer, more cohesive, and prosperous.

Quarter: 2 2023/24

Overall RAG status			
Q1	Q2	Q3	Q4

Strategic Lead: Mid and West Wales Fire and Rescue Service
 Name: Chief Fire Officer, Roger Thomas.
 Organisation: Mid and West Wales Fire and Rescue Service.
 Email Address: r.thomas@mawwfire.gov.uk

Operational Lead: Mid and West Wales Fire and Rescue Service /
 Swansea Council for Voluntary Services.
 Name: Richard Felton / Amanda Carr
 Organisation: Mid and West Wales Fire and Rescue Service /
 SCVS
 Email Address: r.felton@mawwfire.gov.uk /

2023-24 Action	Desired outcome	Milestone	Milestone Deadline	Milestone Owner	Success Measure	Progress Update	RAG
To create a pop up community village during the Welsh Firefighters Fitness Challenge event taking place in Castle Gardens, Swansea on the 3 June 2023.	To build a pop up community village during the Welsh Firefighters Fitness Challenge event taking place in Castle Gardens, Swansea on the 3 June.	Define the event scope and identify key stakeholders.	28-Apr-23	Roger Thomas	High levels of engagement with members of the public.	The community safety village event was held as part of the Welsh Firefighters Fitness Challenge on Saturday, 03 June in Oxford Street, Swansea. The event offered the opportunity to engage with members of the public on a variety of subject matters, and was well attended by members of the public.	
		Partner organisations invited to express an interest in having a stand in the "community village"	28-Apr-23	Roger Thomas	Demonstration of the added value for the communities of Swansea by partner agencies working together.	An invitation was circulated to several partner organisations, and was attended by the following agencies: Mid and West Wales Fire and Rescue Service, RNLI, Guide Dogs for the Blind Association, Firefighters Charity, South Wales Police & Go Safe, Life Long Learning Service, Swansea Neighbourhood Watch Association, SCVS, Welsh Ambulance, Swansea Council Community Cohesion Team, Ageing Well, Partnership and Involvement Team, Wales Safer Communities Network, Local Area Coordination, Swansea Council and Swansea CMET Team - Evolve.	

Communications strategy to be developed to ensure a consistent message is shared from each partner organisation.	31-May-23	Roger Thomas	<p>Delivering of key messages and information sharing.</p> <p>Promotion of the work and raising awareness of the Public Services Board.</p> <p>Case study / good news stories.</p>	<p>Information about the event was circulated to all partner organisations, PSB partners, together with Fire Authority and Swansea Councillors to promote the event and encourage attendance.</p>
PSB questionnaire to be developed to assist engagement and data collation with members of the public.	31-May-23	Roger Thomas	<p>Stakeholder engagement and feedback.</p> <p>Completed surveys.</p> <p>Number of referrals.</p> <p>Feedback from partner agencies.</p>	<p>The event resulted in the referral of approximately, 55 Home Fire Safety visit requests.</p> <p>Approximately, 130 engagements with families because of the Lego free draw and both questions on the form – which number to call in a real emergency / How often to test a smoke alarm.</p> <p>These questions led to good engagement with parents and valuable lessons for children.</p>
Evaluation post event to identify lessons learnt to help with the future shaping of all PSB related events.	29-Nov-23	Roger Thomas	<p>Social media engagement.</p> <p>Number of leaflets, freebies and information packs distributed.</p> <p>Collection of qualitative and quantitative data.</p>	<p>Evaluation post event - A feedback form has been circulated to all partner organisations who attended, a number of which are on annual leave, so not all feedback has been received. An internal debrief meeting also took place on Thursday, 29 June to establish what went well, what didn't go well and discuss what could be improved for next year. It was highlighted that overall the event was extremely successful, with very positive feedback received from partner organisations and members of the public. The need to provide advance notice of next year's event was highlighted as an area of improvement, together with the promotion of the event to target the hard to reach communities. Alternative ways to potentially promote the event was discussed and agreed. Engagement from some partner agencies was highlighted as an area of concern too, with limited to no engagement from some organisations and agencies. Some organisations said no straight away, sighting staffing issues as the main reason for being unable to attend, due to most staff working Monday - Friday 0900am-1700pm and no provision to pay overtime, and some organisations failed to respond to the invitation confirming yes or no.</p> <p>All of the information listed below, will be confirmed during the next PSB update.</p> <p>Feedback from partner agencies. Social media engagement. Number of leaflets, freebies and information packs distributed. Collection of qualitative and quantitative data. Case study / good news stories. Stakeholder engagement and feedback. Completed surveys.</p>

Green

Key Performance Indicator for Action 1: Create a multi-agency PSB event.						Amber
To host a safeguarding event during safeguarding week in November, to share key messages and learning opportunities between partner agencies, with a particular focus on practitioners from individual organisations.	To promote and share information, ways of working and lessons learnt around the subject of safeguarding, to help make the communities of Swansea safer, more cohesive, and prosperous.	Define the event scope and identify key stakeholders	31-May-23	Amanda Carr	Good attendance by a wide range of partner organisations identifying the key needs of the communities of Swansea.	Meetings were held with SCVS and MAWWFRS to scope out the event.
		Event theme, venue, date of event to be agreed.	31-May-23	Amanda Carr		Following consideration of identified themes, it was agreed to focus the event on the theme of safeguarding. The event titled 'Safeguarding Swansea - Building Safer and Stronger Communities Together' will be held in the Swansea.com Stadium on Friday, 17 November between 10:00am -15:00pm. The event details are as follows: Safeguarding Swansea - Building safer and stronger communities, together. This Safeguarding event is hosted by the 'Stronger Communities' workstream of Swansea PSB (Public Services Board). We are bringing together a diverse range of organisations to discuss ways to improve safeguarding across Swansea. Join us to share ideas, promote best practice and identify new ways of working together to make the communities we serve safer. Let's find ways to work collaboratively to build safety and resilience within our communities and to ensure that the needs of vulnerable people are collectively met. Speakers We'll hear from representatives from different organisations and Swansea PSB partners, including: Dave Howes, Director of Social Services; Chief Fire Officer Roger Thomas (Mid & West Wales Fire & Rescue Service); Chief Superintendent Simon Belcher (South Wales Police) Mark Brace, Wales Safer Communities Network; Workshops: You'll have the chance to choose from a variety of workshops looking at topics of mutual interest, such as Contextual Safeguarding and Hoarding. Networking space: There will be a marketplace space, with representation from a range of partners, providing opportunities to network and share information.
		Target audience to be established and appropriate representatives / organisations and practitioners identified and invited.	31-May-23	Amanda Carr		It was agreed that the event will target safeguarding practitioners from numerous partner organisations, which will help with sharing of wider learning and best practice. The Eventbrite invite has been circulated to practitioners across Swansea using partner organisations distribution lists to encourage attendance. Comms Officers from MAWWFRS will be in attendance on the day to take photos and promote on social media.
		Promotion of event and communications strategy agreed.	30-Jun-24	Amanda Carr		Once the final date has been agreed, the event will be promoted accordingly.
		Referrals made between partner organisations.	Dependent on event date.	Amanda Carr		To be updated post event.
Key Performance Indicator for Action 2: Increase awareness and information sharing between partner organisations to help support the communities of Swansea.						Green

2023-24 Action	Desired outcome	Milestone	Deadline				
Key Performance Indicator for Action 3: Host a 'walking in our shoes event'	The aim of these events is to broaden the awareness of partners' work and improve networks, particularly amongst those who engage directly with our communities.	Define the event scope and identify key stakeholders and attendees.	30-Sep-23	Roger Thomas		The event has been arranged for Tuesday, 17 October at Mid and West Wales Fire and Rescue Service's Training Facility in Earlswood, Jersey Marine. The event will focus on 3 principal areas, Operational Response, Prevention (Community Safety) and Protection (Built Environment). As the event will be of particular interest to practitioners within the Community Safety world (e.g. road safety, safeguarding etc) and also planning and building control, it has been requested that the invite is circulated to practitioners within these fields by PSB partners. The event will include presentations from MAWWFRS's Community Safety and Business Fire Safety teams, together with an overview of our Medical Response provision, organisational structure and a variety of demonstrations.	Amber
Key Performance Indicator for Action 3: Host a 'walking in our shoes event'	The aim of these events is to broaden the awareness of partners' work and improve networks, particularly amongst those who engage directly with our communities.	Opportunities to network, build relationships and share learning.	30-Oct-23	Roger Thomas	Post event feedback.		Red